

Response ID ANON-WFN-YP1A-U

Submitted to TGA's New Post Market Review Compliance Dashboard
Submitted on 2021-06-16 15:06:47

Survey Contents

Privacy and Personal Information

Respondent Information

1 What is your name?

Name:

[REDACTED]

2 What is your work title?

work title:

[REDACTED]

3 What is your company/organisation?

company/organisation:

[REDACTED]

4 What is your company address?

Address:

[REDACTED]

5 What is your contact phone number?

phone number:

[REDACTED]

6 What is your email address?

email:

[REDACTED]

7 May we contact you for more information or to seek feedback about how the consultation was undertaken?

[REDACTED]

8 Are you responding:

[REDACTED]

Introduction

Feedback

1 Have you used the new Post Market Review Compliance Dashboard?

Yes

2 Were you able to navigate to the new Post Market Review Compliance Dashboard easily?

No

If no, please explain: :

it is not intuitive - I had to go to the instructions manual to work my way through the different steps required - if a mistake is made such as duplicating an entry you cannot delete it.

I was finalising a response to additional questions. there was no option for including the response.

Addition of documents is only at the section where a request is made for ARTG product details - as these were already included it was not evident that the same section was to be used to upload files which were being provided as part of a response.

3 Was the 'home page' of the new Post Market Review Compliance Dashboard intuitive?

No

If no, please explain: :

by the home page I assume you refer to the page that comes up when you click "HOME" - however this is not the first page that come up when you select the Post Market Compliance selection from the APPLCITIONS menu.

The first page that comes up is the PMR Compliance Dashboard -

4 In terms of notifications, how easy was it to:

Notifications - Navigate to the notification you wanted to review on the dashboard?:

Easy

Notifications - View the notification and understand what was in the scope of the review?:

Easy

Notifications - Submit the notification?:

Neither easy nor difficult

Please provide any feedback related to 'notifications':.

5 In terms of data entry, how easy was it to:

Data entry - Enter new models for your ARTG and / or edit the model details?:

Difficult

Data entry - Enter the supply, adverse events and complaints details for the selected financial years?:

Data entry - Respond to the legislative breaches under investigation?:

Please provide any feedback related to 'data entry':.

Difficult to edit an existing entry to enter model details - as it insisted in tracking number details and confirmation of loading a document - when the edit was not related to sending samples nor uploading documents so it didn't make send but I had to add something in so I added not applciable

6 In terms of document upload, how easy was it to:

Document upload - Upload documents?:

Easy

Document upload - Use the bulk upload tool for the supply, adverse event, and complaint data? Note: you will only use this tool if you need to enter model details for multiple models and / or financial years.:

Please provide any feedback related to 'document upload':.

7 How easy was it to request an extension?

Not applicable

8 Are the following support tools useful?

Useful tools - Webinars (conducted in October):

I did not attend/access

Useful tools - Post Market Review Compliance Dashboard – User Guide:

Yes

Useful tools - Information on the TGA Website:

I did not attend/access

If no, please explain: :

The user manual was useful but you had to read though it sequentially to get to the part you wanted you couldn't select just one topic - and the wording used is not exactly the same as appears on the dashboard in some instances so this was confusing

9 Are there any other ways the TGA can support you in understanding the functionality of the Post Market Review Compliance Dashboard?

Other ways to support:

10 Do you feel well informed about the new Post Market Review Compliance Dashboard?

No

11 Are there any specific topics relating to the new Post Market Review Compliance Dashboard that you would like us to discuss?

Please specify:

responding to additional RFI -

12 Overall, how was your experience of using the new Post Market Review Compliance Dashboard?

Somewhat dissatisfied

Please specify:

Publishing Your Response

1 Do you consent to the Department collecting the information requested in Citizen Space about you, including any sensitive information, for the purposes of this consultation?

I consent

2 I consent to the submission made by me being published on the Department's website, and accessible to the public, including persons overseas, in accordance with the following preference:

Publish response without my name or my organisation's name (anonymously)

3 If there are questions that you don't want published, please indicate those below.

Please enter your answer in the box below:

4 May we contact you for further information or to seek feedback about how the consultation was undertaken?

Yes

5 By making a submission, I acknowledge that:

I acknowledge the above